



Wilson County Department of Social Services FY 2009-2010 Results Summary

Rating Key:
MHL – Maintaining High Level
SP – Substantial Progress
P – Progress
NP – No Progress

As part of its fundamental mission with Wilson County, The Wilson County Department of Social Services exists to cause the results listed below:	Baseline	Result
Result 1. Children And Families To Live In Safe And Stable Homes	Rating:	MHL
1.1 Annual % of abused/neglected children who are not repeat victims of maltreatment.	91.62%	96.9%
1.2 Annual % of maltreated children who are removed from home but are kept with relatives.	90%	91%
1.3 Annual % of children who receive CPS in home services and do not enter into the agency's legal custody.	90%	99.2%
1.4 Annual % of children in foster care placements who are not abused or neglected while in DSS custody	100%	100%
1.5 Annual % of children who do not have a substantiation of abuse/neglect after successfully completing prevention or kinship care services	100%	100%
Result 2. Families With Children To Become Economically Stable	Rating:	MHL
2.1 Number of Work First Participants entering employment	70	67
2.2 Annual % of teen parents receiving subsidy services who continue to remain in school and/or graduate from high school	50%	85%
2.3 Annual % of families receiving child care subsidy with income at or above the 150% of the poverty level	24%	21.5%
2.4 Annual % of former Work First participants who remain employed for at least 12 months	90%	91%
2.5 Annual % of child support cases paying full amount of obligation	43%	44%
2.6 Annual % of children receiving Medicaid/Health Choice who would otherwise be uninsured	70%	75%
2.7 Annual % of eligible recipients receiving Food & Nutrition in Wilson County	71%	77%
Result 3. Senior And Disabled Adults To Be Safe, Live In Stable And Least Restrictive Suitable Environments	Rating:	MHL
3.1 Annual % of rest home residents receiving enhanced care services that delay more restrictive and costly care	88%	93.75%
3.2 Annual % of eligible seniors and disabled adults who received Medicaid or Special Assistance	1.8% growth	6%
3.3 Annual % of seniors and disabled adults who are not repeat victims of substantiated abuse, neglect, or exploitation	97%	100%
3.4 Annual % of seniors and disabled adults who receive SA-IH services to remain at home.	94%	100%
3.5 Annual % of Adult Care facilities, whose residents remain safe from harm, as a result of the facility remaining in full compliance with rules and regulations.	90%	100%
Result 4. Youth and Children in DSS custody will live in safe & permanent homes and apply essential life skills	Rating:	MHL
4.1 Annual % of youth in DSS custody through age 18 who have achieved any of the following: achieved a high school diploma/certification, GED, are in active military service, seeking post secondary education or become employed by age 23	70%	66%
4.2 Annual % of youth in DSS custody whose treatment needs are met	78%	100%
4.3 Annual % of youth 16 years or older in DSS custody who demonstrate improved life skills	72%	72.5%
4.4 Annual % of children in DSS custody who achieve a permanent placement within 12 months	35%	63.5%
4.5 Annual % of children who are returned home from foster care and do not experience another incident of abuse or neglect	100%	100%
Result 5. Maximization Of Resources To Achieve Quality Results While Maintaining The Highest Fiscal Integrity	Rating:	MHL
5.1 Annual % of state and federal dollars maximized to achieve results while minimizing the use of county dollars	99%	99.95%
5.2 Annual % and cost of staff turnover	23%	9.6%
5.3 Annual dollars saved and recovered through program integrity efforts	\$535,000	\$714,931



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5.4 Increase program integrity rate above 65%	65%	50.25%
5.5 Annual % of programs that are fully automated (paperless files, off-site accessible, e-files, etc.)	12%	24%
5.6 Annual % of customers who report that they were treated with dignity and respect	95%	95%