Upper Coastal Plain Area Agency on Aging
121 West Nash Street/PO Box 9 Wilson, NC 27893
Phone: 252-234-5900 Fax: 252-234-5971
Website: www.ucpcog.org and www.networkofcare.org

WHO TO CALL FOR ASSISTANCE IN AGING

General Information & Assistance **Latoya Carter** 252/234-5984 lcarter@ucpcog.org	Provides information and assistance on Aging Programs and Resources, as well as support to the Family Caregiver Support Program. Works with the Senior Tar Heel Legislature; the Wilson Aging Leadership Planning Team; and assists with Medicare Part D enrollments, comparisons, and appeals. Lead staff person for ncCARElink and the Matter of Balance programs. Assists with annual conferences and training.
Family Caregiver Information **Kim Emory** 252/234-5960 kemory@ucpcog.org	Programmatic and fiscal management of the Family Caregiver Support Program which includes planning, implementation, compliance, evaluation, and training to ensure that Family Caregivers have access to information, assistance, support, education and services.
ARMS & Program Funding Questions **Kim Raynor** 252/234-5957 kraynor@ucpcog.org	Programmatic and fiscal management of the Home and Community Care Block Grant which includes planning, implementation, compliance, evaluation, and training to ensure that local service providers have information, assistance, support, and education. Responsible for the Fan/Heat Relief and Living Health programs.
Nursing Home & Assisted Living Information **Armeta Coley** 252/234-5961 acoley@ucpcog.org (Edgecombe, Halifax, Nash, & Northampton Counties) **Angela Hunter** 252/234-5962 ahunter@ucpcog.org (Wilson County)	Advocates on behalf of residents living in nursing and adult care homes, investigates concerns regarding long-term care facilities as they relate to resident rights, services and benefits, mediates, disputes between residents, facilities and private or governmental agencies, provides technical assistance to residents, families and staff in the area of care planning, family and resident councils, transfer and discharge and long term placement, monitors long-term facilities to ensure residents rights are not violated, educates the public on long term care issues and promotes increased community involvement in long-term care facilities through Community Advisory Committees.
Title V (SCSEP) **Selena Beaman** 252/234-5958 sbeaman@ucpcog.org **Lynn Bulluck** 252/234-5954 lbulluck@ucpcog.org	Works with people 55 and older with limited income to find temporary employment and training in the Senior Community Service Employment Program and assists participants in locating permanent unsubsidized employment.
NC Senior Medicare Patrol Program Coordinator & SHIIP Coordinator **Margaret Cotton** 252/234-5964 mcotton@ucpcog.org	Provides information and assistance to beneficiaries with Medicare/Medicaid related issues through the Senior Medicare Patrol Program and the Seniors Health Insurance and Information Program. Administers training and informational workshops on Medicare Summary Notices and how to combat fraud and abuse practices. Provides Medicare and supplemental health insurance information.
Administrative Assistant **Vacant** 252/234-5959	Provides clerical support and assistance to AAA Director and staff in everyday tasks, special events, programming responsibilities and projects.
Aging Program Director **Jody Riddle** 252/234-5956 jriddle@ucpcog.org	Manages the daily operations of the Area Agency on Aging and coordinates with counties to develop comprehensive systems of older adult services, advocates on behalf of Older Americans to maintain independence and dignity, and services as a key resource about aging for professionals and consumers. The Director is responsible for overall development and execution of the Area Plan and for working to grow new programs to assist older adults and their families.