CONSUMER'S RESPONSIBILITY

A. Piping on the customer's premises must be so arranged that the connections are conveniently located with respect to the county lines and mains. It shall be the customer's responsibility to have any back flow prevention device tested and certified annually by a licensed contractor certified by the NC Water Treatment Facility Operations Certification Board. A current copy of certification must remain on file in the district office until time of renewal each year. Failure to comply with this regulation will result in disconnection of service.

B. If the customer's piping on consumers premises is so arranged that the District is called upon to provide additional meters, each place of metering will be considered as a separate individual account.

C. Where a meter is placed on the premises of a customer, a suitable place shall be provided by the customer for placing of such meter unobstructed and accessible at all times to the meter reader.

D. The consumer shall furnish and maintain a private cutoff valve on the customer's side of the meter, said valve to be within 3 feet of the meter.

E. The consumer's piping and apparatus shall be installed and maintained by the customer, at the customer's expense, in a safe and efficient manner and in accordance with the District's rules and regulations and in full compliance with the regulations of the North Carolina Department of Environment, and Natural Resources and the North Carolina State Building Code. In no instance shall a cross connection be allowed.

F. The consumer agrees to disconnect from his or her present water supplies prior to switching over to the District's water supply and shall eliminate their present or future cross connection in the District's system.

G. The consumer shall guarantee proper protection for the District's property placed on the customer's premises and shall permit access to it only by authorized representatives of the District. The amount of any loss or damage to the District's property, or the cost of repairs, shall be added to the customer's bill; and if not paid the District may discontinue service.

H. If any loss or damage to the property of the District or any accident or injury to persons or property is caused by or results from the negligence or wrongful act of the customer, his agents or employees, the cost of the necessary repairs or replacements shall be paid by the consumer to the District, and the customer shall assume any liability otherwise resulting.

I. Upon completion of the initial connection to the District's water system by the consumer's plumber, the consumer shall be responsible for notification to the District that the connection has been completed.

J. State law prohibits the installation of water lines through a septic tank drain field or within 10 feet of a septic tank.

K. Unmetered Fire Hydrant Use

1. No unmetered water shall be released to any person, company or corporation (public or private) without first making application to the District and executing an agreement for use of a fire hydrant

belonging to the Water District of Wilson County. Exception to this shall be the fire department.

2. No unmetered water shall be taken from the District's water lines unless initially supervised by water department personnel; exception to this shall be the fire department.
3. The District may, in addition to prosecution by law, impose penalties and permanently refuse service to any person in violation of the above.