WILSON COUNTY EMERGENCY OPERATIONS PLAN
MANAGEMENT OF VOLUNTEER RESOURCES

I. PURPOSE

This section describes the management of "emergent volunteers" during and after a large-scale emergency/disaster affecting Wilson County.

II. SITUATION AND ASSUMPTIONS

A. Situation

1. Historically, persons not directly affected by an emergency/disaster will want to assist other people.

2. Lack of an organized system of management for the identification, assignment, and accountability of volunteers can result in injury and interference of services.

3. The timely release of information to the public regarding needs and points of contact is essential to the management of emergent volunteers.

4. Suitable facilities and equipment is necessary to accommodate emergent volunteers.

5. Coordination and assignment of emergent volunteers is best accomplished at the county level.

B. Assumptions

1. Adequate shelter and supplies will not be available to accommodate a large number of emergent volunteers.

2. Many emergent volunteers will not have adequate training for handling emergency/disaster situations.

3. Many emergent volunteers will free-lance and not contact local authorities prior to rendering services.

4. Some emergent volunteers will have training and expertise needed for certain functions.

III. CONCEPT OF OPERATIONS

A. Management of Emergent Volunteers

1. The Wilson County Volunteer Resources Coordinator will coordinate the assignment of emergent volunteers.

2. The Volunteer Resources Coordinator will register and assign qualified individuals to work with structured volunteer agencies who may need assistance.

3. Volunteer agencies within the county, and those from outside the county that do not have responsibilities outlined in the Wilson County Emergency Operations Plan will be assigned to work in conjunction with agencies already cited with responsibility.